

Pet Protection Program: Providing Temporary Care for Owned Animals

Frequently Asked Questions for PPP Clients

May I visit my pet while it is in PPP?

No. A PPP client may not visit their pet during the contract period. There are two reasons for this: First, the pet may get more stressed by seeing the owner without being able to go home. Secondly, in order to protect confidentiality, KHS does not allow foster parents and clients to meet.

What about my pet's medical/veterinary needs?

All pets entering PPP will be vaccinated upon entry into the program, if no proof of current vaccinations is available. All pets will be spayed/neutered unless the veterinary staff deems that the surgery would negatively impact the pet(s) health or well-being. In the case of an emergency, the PPP client will be contacted to make a decision about the pet(s) needs. If the client cannot be reached or if time is of the essence in making a decision, the veterinary staff will make the best choice in an effort to save the pet. The PPP client is not expected to cover the costs of these services.

Where will my pet stay?

KHS tries to put all PPP pets in foster care. If the pet cannot be placed in foster care, the pet may be kept in an undisclosed shelter location or boarding facility. All pets whereabouts are kept confidential for safety reasons.

Will the foster parents want to keep my pet?

PPP foster parents are trained and understand the sensitivity of the PPP program. Although foster parents may become attached to an PPP pet, they are well aware of their responsibility, as foster parents, to return the pet to the owner upon completion of the contract.

What if I need more time?

If the client needs to extend the PPP contract, he or she must contact the Foster Care Coordinator before the contract expires. All contract extensions are considered on a case-by-case basis, depending on the needs of the pet and the client. KHS may grant one additional 45 day extension period.

What if I want to pick my pet up earlier than the contract date?

Of course this is okay! However, clients are asked to give the KHS Foster Care Coordinator 72-hours notice in order to get the pet back from foster care.

What if I have a unique pet (not a dog or cat)?

The PPP program views ALL pets as important members of the family. KHS does not discriminate against any kind of pet. However, PPP will only take in the kinds of pets that the shelter is able to handle appropriately. These decisions are made on a case-by-case basis.

Who do I keep in contact with?

PPP clients should maintain contact with the Foster Care Coordinator only, to maintain confidentiality and clear communication. Should the Foster Care Coordinator not be available, please contact the Assistant Director of Animal Welfare. Contact information for these staff members will be provided at the time that the Placement Agreement is signed.